



Meals on Wheels
New South Wales

Meals on Wheels NSW Annual Report

2020-2021

More
than just
a meal



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Staff

Les MacDonald

Chief Executive Officer

Gail Carroll

*General Manager,
Network Strategy and Services*

Puvana Thillai Nadesan

General Manager, Corporate Services

Claudia Odello

General Manager, Marketing and Fundraising

NETWORK SUPPORT TEAM

Tim McGovern

*Northern Sydney, Hunter, Central Coast, Inner Western
Sydney, South Eastern Sydney, St George and
Sutherland Regions*

Susan Terry

*Western Sydney, Macarthur/Wingecarribee,
Central West and Orana Far Western Regions*

Maria Rummery

Northern Rivers, Mid North Coast and New England Regions

Pam Mulholland

Riverina Murray Region

Fiona Scott

Illawarra and Southern Highlands Regions

CORPORATE SERVICES TEAM

Liza Torres

Corporate Services Officer

Rezwan Sarker

Administration Officer

MARKETING TEAM

Chloe Zaiter

Marketing Assistant

Sue Dryden

Volunteer Coordinator

Board Members

Chris Watt (*President*), Sheryl Garner (*Vice President*),
Roger Morris (*Secretary*) Carolyn McColl (*Treasurer*),
Graeme Berwick, Penny Poulton, Ditte Kozak, Julie Logan,
Donald Alexander , Rodney Young, Damien Isaacs and Sharon
Lawrence



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more
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meal

Meals on Wheels NSW

About us

Meals on Wheels NSW represents over 145 Meals on Wheels Service providers, who collectively utilise over 14,000 volunteers and deliver 4.5 million meals each year in both metro, regional and rural areas in NSW.

Meal service providers in each local community may be structured differently, whether they be stand alone Meals on Wheels services, multiservice outlets, or run by local councils.

Meals on Wheels nourishes communities both nutritionally and socially, with the health and wellness of our clients being our top priority. We have had a place in the hearts and homes of Australians for over 60 years. Helping frail older people and younger people with disabilities in their homes where most are happiest and maintain independence is at the heart of what we do.

Every day a friendly smile, a chat about the weather, a nutritious meal and knowing someone will drop by to say hello, changes the lives of many Australians and it's not just the clients who value this contact.



Our role as a peak body

Meals on Wheels NSW is the State peak body representing local Meals on Wheels and/or food services around NSW, and have been operating in this capacity since November 1987.

We provide information, advice, advocacy, practical tools and resources as well as networking opportunities for like-minded service organisations and professionals.

We raise the profile and awareness of Meals on Wheels in the media and general public via our Friends of Meals on Wheels program, our website and our marketing campaigns.

We refer volunteers and clients to local Meals on Wheels Services, via functionality on our website, as well as phone call referrals. We also provide training on issues relevant to the sector, undertake research and development projects and other support services to our membership.

We are a not-for-profit organisation and rely on fundraising through raffles, bequests and donations to supplement Government funding and allow us to provide our members with the support they need.



President and CEO's report



***“It was the best of times,
it was the worst of times.”***

CHARLES DICKENS, A TALE OF TWO CITIES.

The last twelve months has been another testing time for everyone. The Pandemic has focused us all on working to guarantee that we are, as a network, able to best meet the needs of the thousands of vulnerable Australians for whom we have assumed a responsibility to care for. We have also realised that, as we do that vital work, it is important that we look after each other's health and well-being.

The year started much the same as the previous one had finished. We were all working hard to improve systems that had been put in place in the first stage of the pandemic while dealing with the abundance of information and changes that were coming at us from all angles. For us at the Association it has been both testing and at the same time exciting to develop and sustain the supports for the network that were necessary in this difficult time.

We have been fortunate in receiving support from commercial organisations (acknowledged elsewhere in this report) who have stepped up to the plate and provided us with both funds that could be distributed to the membership to fund meals for clients that are unable to pay, and to provide essential supplies for clients that many were finding it impossible to get during lockdown and the panic buying. These partnerships were recognised favourably in the media and within the Meals on Wheels communities Australia wide.

Our goal of continuing to work towards greater financial independence from government is continuing. Having sold the head office floor at 80 Cooper Street, Surry Hills we had proceeded to acquire a building at 26-34 Dunning Avenue, Rosebery and to undertake fairly extensive renovations of the building to make it ready for leasing. That lease income would then assist in meeting our operational costs of providing support to the network. The sale of Cooper Street has meant that we have also needed to move our offices to Mascot. The bonus in this move being a significant

reduction in rental costs.

Community Underwriting, our insurance subsidiary, has continued to go from strength to strength and is a major contributor to our ability to fund network support activities during the year. Later in this report you will find information and explanation about the other revenue streams that we have been developing over the years and that also assist us to support the network. We are now in a position that around three quarters of our recurrent funding is generated ourselves, independent of government. That has meant we can not only provide significant support to the network, but also that government gets a very good deal from our network support activities as they only fund a quarter of them.

We are an essential and very active participant in the lobbying activities of Meals on Wheels Australia as we work together collaboratively to advance the interests of Meals on Wheels services across Australia. Our goal is to achieve recognition by the Federal Government that Meals on Wheels is a vital essential service that not only deals with the ongoing needs of older people but that contributes greatly to our readiness as a nation to deal with the increasing incidence of natural disasters like bushfires, floods and pandemics. We are seeking appropriate financial recognition of the important role we play in all communities.

We have been developing a close working relationship with the University of Technology in Sydney where we have undertaken a number of extremely useful projects with students and staff ranging from Bachelor's degree students to PhD students. The results of some of those projects are now on the members section of the website and more will be added in the coming year. The Board has approved the creation of an Innovation Hub in association with the University. Along with other interested organisations we will be seeking foundation funding in the coming year to assist in developing innovative solutions to issues in the aged care space. We see this as vital to maintaining a contribution to positive and enjoyable independent ageing for older Australians.

Having said all that, let's now look at some of the highlights of the year.

2020-2021

Year in review

Corporate Services

2020- 2021 was a challenging year. 2021 - 2022 is going to be even tougher than the last two years with COVID -19, continuing with the DELTA variant and the strict lockdown. Despite those we were able to continue to serve the vulnerable people in our community. Though our COVID emergency grant application was not considered favorably by our funding authority, the public recognised the great need of our presence, supported us by way of cash donations, goods and services. These were then

distributed to our clients, volunteers and carers through our member services.

Donations amounting \$106,980 distributed to member services who have clients who couldn't afford to contribute towards their meal costs.

Job keeper and cash boost payments were received to help us, without incurring a deficit. We are fortunate that we moved from our Cooper Street office premises

to 15 Bourke Road, Mascot, thus a big savings in terms of rent we have been paying. We have chosen the right time to move. As soon as we moved to the new office, COVID lockdown commenced in Greater Sydney LGAs. Due to strict lockdown, all staff are now forced to work from home until further notice from State Government authorities. We are very thankful to receive our regular government funding, insurance donations, proceeds from raffles, corporate partners, donations from the public. Without them it would have been impossible for us to flourish.

Network Support

Meals on Wheels services, staff, volunteers, consumers should be commended for cementing a strong network where we continued to provide a safe environment for all. It has been exciting to see how services diversified to ensure the most vulnerable in the community were still looked after, with little disruption to their daily lives. People helping people, volunteer numbers increased, donations were aplenty, people staying connected with the most vulnerable and even community organisations working more closely together. One positive aspect emerged was that the community spirit took hold and we worked together.

The Network Support team have continued to provide tailored and dynamic support to services through this stressful period, we now know as the COVID 19 Pandemic. Their experience and expertise gave confidence to services that they could rely on the Network Support team for all their information required to support the most vulnerable of our population. We should applaud Network Support team for all their exacting work, Susan Terry, Tim McGovern, Pam Mulholland, Fiona Scott, and Maria Rummery, well done.

Even through the pandemic we continued to look at separate ways to support services in the future. Working with the UTS (University of Technology Sydney) on two projects by Master's students, the first 'Assessing the Decline in Referrals' and the second 'Examine and Report of the Interface between CHSP (Commonwealth Home Support Program) and HCP (Home Care Packages).' A third project by third year Bachelor students 'the implementation of a nutritional tick' is still in progress.

The Royal Commission into Aged Care was completed with quite a few recommendations. This has started the beginning of the reforms. What I noted was the CHSP programme, came out as being a value for money and efficient service however, as with anything, the government now want to try and fix it rather than see it for the value for money it truly is. Our services, with the support of the Network Support team will, of course, step up to whatever changes will happen, hopefully being the last for some time to come and we can get on with what we do best, delivering 'more than a meal.'

We have been extremely fortunate to once again to have an exceptional board of directors, whose guidance throughout the year has been of such a focused and supportive nature that we feel confident in our future. As always, the support and guidance from our CEO (Chief Executive Officer) Les MacDonald is always there. The Corporate Service team are without exception there to help when needed, and the Marketing team who have supported the network. Thank you all.

Marketing, Fundraising and Technology

In 2020-2021 we introduced several marketing initiatives to support local Meals on Wheels services, volunteers and to raise the profile of Meals on Wheels across the State. We are extremely proud of the work that was completed during a time of uncertainty with the pandemic.

New Volunteer Online Training Program

We successfully developed and launched online volunteer and staff Training, to support Meals on Wheels services with overarching training modules that can be completed as part of local volunteer and staff inductions. The training consists of 11 online modules comprising of short online courses such as COVID19, Food Safety, Home Visits and Client Confidentiality. We built a customised Learning Management System to house the training on our website and automated the distribution of Certificates of Completion for volunteers. Reports were also set up for Meals on Wheels services. Meals on Wheels Australia has since made a decision to adopt the training for other States.

Volunteer and Staff Recognition Program

Volunteer and staff recognition program, 'Moments of Wonderful' was also developed and launched and has been building momentum amongst Meals on Wheels Services as they adopt the program. We look forward to building on this and sharing stories of our Local Heroes, and their Moments of Wonderful in supporting the local Meals on Wheels service they are associated with.

A big thank you to Sue Dryden for all of her hard work, persistence and dedication with the development of the online training and recognition programs.

Corporate Partnerships and Support

Reckitt, parent company of brands including Glen 20 and Pine O Clean, as well as Woolworths, have come together to support Meals on Wheels customers around Australia with a new initiative which distributed up to 50,000 hygiene packs to Meals on Wheels customers nationally. Thank you to Reckitt and Woolworths for coming together to support Meals on Wheels clients, and for Meals on Wheels Australia for negotiating this partnership.

Beyond Bank Australia supported Meals on Wheels NSW with a Double Donation Day in October 2020 which raised vital funds for our Financially Disadvantaged Fund. Due to the pandemic, unfortunately we did not host a Cuppa for a Cause event in 2020. Thank you to Beyond Bank Australia for your continued support.

We are building an quiz-style app on the Importance of Good Nutrition for Healthy Ageing as part of the TCS Community Program, with much of the work being completed internally. Thank you to TCS for your support with the development of this app. We look forward to releasing it in 21/22.

Other Marketing Focus Areas 20/21

New marketing material was developed in 21 different languages, complimented by videos and new photography to support attracting clients who are culturally and linguistically diverse clients.

We took part in the NSW Seniors Festival in April, at the Sydney Convention Centre. Our focus was on raising the profile of Meals on Wheels and providing nutritional information relevant to seniors. Thank you to Reckitt who supported us by donating products for us to give away at the event. We had the opportunity to speak with Gladys Berjiklian, State Premier, and Geoff Lee, Minister for Seniors NSW at the event about the important role of Meals on Wheels in local communities in our State.

We launched our Help Stop the Spread of Loneliness campaign and look forward to further promoting this in the coming months.

It has been an interesting year with a number of exciting initiatives that benefit our membership and the Meals on Wheels brand. It has also consisted of many challenges with the continuation of COVID-19. We would like to sincerely thank the entire team, consisting of Les MacDonald CEO, the Network Support team and Corporate Services team. Thanks to our Board of Directors and the entire membership. A very big thank you to Chloe Zaiter and Sue Dryden for all of your hard work and dedication to Meals on Wheels.



NETWORK SUPPORT

2125

General Advice
Service Contacts

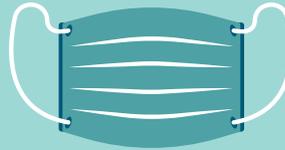


16

Grant Applications

10

Policy Discussion
Papers



12 News for Services
3 Relish Magazines
3 Wintalyka Magazines
52 Weekly Windups

CORPORATE SERVICES



20% of
members sought
Financially
Disadvantaged
Fund Assistance

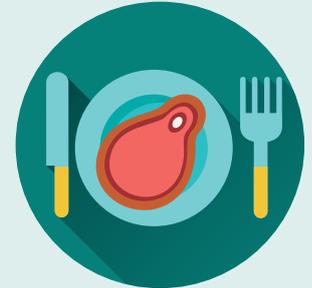


2303

National Police
Checks processed

10,201

Financially
Disadvantaged
Meals funded including
Macquarie Funds and
Give2 Asia



MARKETING

\$3.41
million

in PR value received in NSW between
July '20 – June '21



New Online Volunteer
Training developed

11

online courses

12,000

Facebook
page likes



635

Twitter followers



318

Instagram
followers



367

LinkedIn
followers

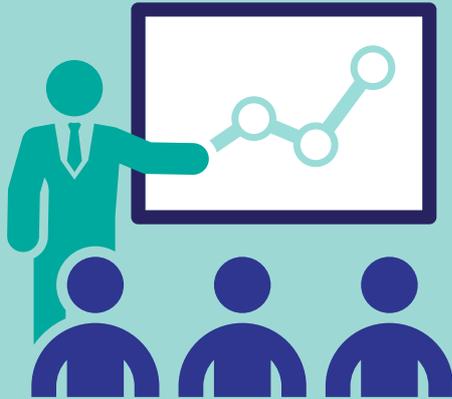


83 Youtube
listed videos



48

Management Support including risk management and industrial relations



446

ZOOM meetings held with members

1148

Online Contact Us referrals to services from clients and volunteers



2400

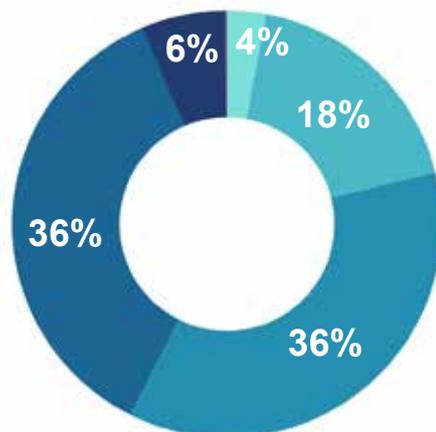
Phone referrals to services from clients and volunteers

COMMUNICATION: 6 Marketing updates sent 5 Marketing webinars held

4316

Volunteer applications received online

- 18–25 years old ■
- 26–45 years old ■
- 46–65 years old ■
- 66 - 85 years old ■
- Other ■



\$723k

Corporate partner donated goods value received July '20- June '21



Donors and corporate partners

Thank you

We value the corporate partnerships that we have established. These partnerships allow us to support our clients through the donation of goods and services. We thank our Corporate Partners for their continuous support.

Oakvale Wines

Meals on Wheels NSW is proud to partner with Oakvale Wines and all our sponsors including Amcor, Harris Transport, Hunter Bottling Company, Labelcraft, Laffort Australia and New Zealand and Wine Tech Services for their generosity of donating in the tens of thousands piccolo bottles of wine to clients in the Hunter Region since 2011.

Casella Family Brands

Casella Wines provide piccolo bottles of wine to clients from the Riverina Region. This program commenced in 2016 and is mirrored off the partnership with Oakvale Wines.

Tata Consultancy Services (TCS)

Tata Consultancy Services believe that technology has the potential to change the way the not-for-profit and social enterprise sector delivers services to the community and advocates for change. By empowering the not-for-profit sector and social enterprises with world leading technology solutions, TCS can assist to build the sector's organisational capability and capacity to create greater social and environmental impact. Meals on Wheels NSW are pleased to have been selected as the TCS Community Innovation Partner for the category of gamification in October 2019. We look forward to developing an app that will educate a younger audience on the importance of good nutrition for healthy ageing.



Make your cuppa count.



Beyond Bank
AUSTRALIA

Beyond Bank Australia

Beyond Bank Australia is proud to sponsor the Meals on Wheels NSW 2020 **Cuppa for a Cause** program.

Beyond Bank also supported Meals on Wheels NSW with a Double Donation Day generating vital funds for the Financially Disadvantaged Fund.

Beyond Bank Australia is one of the nation's largest customer-owned financial institutions with more than 250,000 customers and assets under management in excess of \$5 billion. It operates branches across New South Wales, ACT, South Australia and Western Australia, providing personal and business services, financial planning and wealth management.

Beyond Bank is 100% owned by its customers and uses its profits to benefit local communities through fundraising, project support, volunteering and foundation programmes. And as Australia's first bank to be certified as a B Corp, it is committed to making a positive economic, social and environmental impact. This certification means the bank has met the highest standard in performance, transparency and accountability.

Reckitt

We are proud to have partnered with Reckitt, who donated Pine o Cleen products to support Meals on Wheels NSW at the NSW Seniors Festival.

Woolworths and Reckitt

We are proud to have partnered with Reckitt, Woolworths and Meals on Wheels Australia, who donated 'Bags for Good' containing Glen 20 and Pine o Cleen products to each of our Meals on Wheels clients across NSW, as well as nationally.

This was a welcomed donation of Bags for Good at a time where the second phase of COVID was underway, particularly in communities around NSW. Many elderly and vulnerable people in local communities struggled to source hygiene products and this donation was really appreciated by all of our clients.

April Group

April Group is committed to both building and supporting communities, and therefore we are proud to provide property related management and strategic services on a pro bono basis to Meals and Wheels NSW.

April Group is a Sydney based fund manager who specialise in the acquisition, management, development and value add to commercial office buildings within the Sydney City Fringe, CBD and Eastern suburbs.



Peter English, Dubbo Meals on Wheels and Dubbo Woolworths store manager



Beyond Bank Double Donation Day

Meals on Wheels NSW Volunteer Honour roll

20–30 Years of Service

Auburn Meals on Wheels

Suzanne Roper

Blacktown Meals on Wheels

Liz Feirer
Robert Hazlewood
Suzan Stacy
Giovanna Matkovic
Harold Becker

At Home with Willoughby Meals on Wheels

Earle Deitz
Richard Drake
Merle Hounsell
Mary Shaw
Kerrie Williams
Paula Campbell

Bathurst Meals on Wheels

Betty Cowan
Amanda Wilding
Louise McMichael
Susan Willis
William Fuller

Berrigan and District Meals on Wheels

Rita Jefferies
Lindsey Jefferies
Phillip Griffith
Gloria Griffith

Blue Mountains Food Service

Deidre Madden

Helen Boyle

Coa Sydney Inc

Marika Pogany

Charlestown & Dist Meals on Wheels

Annual Report 2020-21

Janice Russell
Brian Carr
Leslie Weiss
Denise Green

Casino Meals on Wheels

Vivian Gray
Wendy Edwards
Benilda McEnery
Maureen Benn
Dianne Armitage
Shirley Garrard
Brian Garrard
Helen Moffitt
Patricia Hanna
Ruth Burt
Kerry Ryan
Carrie Kennedy
Patricia Mackney

Central Coast Meals on Wheels

Catherine Goodwin
Tsugio Endo
Keith Asplet
Sylvia Asplet
Anthony Gray
Martin Ayres
Hera Chio
Bing Chio
Paula Hardwick
Wendy Innes
Marilyn Atkins
Shamus O'Reilly
Gail Ransley
Mary Tonkin
Bronwyn Ward
Harry Ward
Pam Finch
Jodie Smoothy
Dorothy Phillips

Crows Nest Centre

Loma Thomas
Carolyn Carnachan
Beverley Burton
Athol Jenner
Wendy Trevor Jones

Dungog and District Neighbourcare

Esma Tiernan
Cathy Easedown
Joy McKeachie
David Merton
Meri Greig
Russell Jessop
Heather Boorer
Joyce Byron
Margaret Shearman
Beryl Rumbel
Helen Atkins
Pat Penman
Dawn Moore

Eurobodalla Meals on Wheels

Jean Venville

Grafton Dist Meals on Wheels Service Inc

Debra Graham
Hazel Bagnall
Bruce Powell
Aileen Garner
Rodney Ahern
Margaret Wilks
Stephanie Gibbins
Helen Ahern
Beth Herkess

Gunnedah Meals on Wheels Assoc Inc

David McPherson
Lee McPherson
John Harley
Pam Shaw
Colleen Fuller
Lisa Hagley
Margaret Hickman
Lizzie Blake
Carol Melville
Coralie Howes
Pat Torrens

Holbrook Meals on Wheels

Sharyn Bartells-Waller

IC Care-Wollondilly Support & Comm Care

Sylvia Coates
Diana Ferguson
Colin Gray

Inverell Meals On Wheels

Pauline Croft
Laurel King
Gerard Anthony King
Kay Morris
Susan Szumowski

Kiama Meals on Wheels

Gabriella Howard
Jenny Worth
Matthew Dalton
Judy Mahony
Grace Dalton
Ray Hudson
Janice Weaver
Terry Downes
Jennifer Judd
Lyn Mitchell
Pat Dick
Jennifer Hudson
Anne Hillier
Janice Parker
Valda Miller
Lesley Morgan
Peter Cooper
Joan Cooper

Lithgow Information and Neighbourhood Centre

Debra Taylor
David Terry
Kathleen Terry

Manly Meals on Wheels

Mary Prager
Peter Prager
Pat Austin
Tricia Sharpe

Meals on Wheels Queanbeyan

Kirsten Selmes

Newcastle Meals on Wheels

Ronald Edwards
David Heath
David Davies
Wendy Pinkerton
Graeme Ward
David Burnett
John Harland
Keven Banning

Barbara Brooks
Margaret Stolman
Ross Leonard
Theresa Sabella
Margaret Woodcock
Lorraine Schults
Sue Howell
Jean Newton
Harold Newton
Julie Norris
Gloria Froude
Ruth McFayden
Russell Woodcock
Vicki Blakemore
Kay Ferrier
Anne Edwards
Robert Dan
Helen Newton

Nyngan Meals on Wheels

Pam Lovett
Lorraine Callaghan
Suzanne Smith

Ourcare Services Ltd

Linda Martin
Joy Chittick
Ann Fuller
Yvonne Rabe
Ella Moore
Pam Francis
John Obryan
Denise Obryan
Singleton Uniting Church
Lioness Club Of Singleton
CWA Singleton
Seventh Day Adventist Ladies
Anglican Parish Of Singleton

Parkes Shire Food Service Inc

Patricia Drabsch
Patricia McCallum
Adrienne Bradley
Suzanne Connors
Carolyn Rice
Cathryn Clarke
Rhonda Lister
Robert Bell
Lorraine Carty
Beryl Searl
Marlene Mayall
Jan Ranger
Sandra Wilkinson
Marie Walker
Dianne Hutchins
Lesley Anne O'Leary

Rosemary Morris
Ann Carr
John Carr

Pinnacle Community Services

Brian King
Helen Symes
Judy Nolan

Randwick Meals On Wheels

Michael King
William Rangiawha

Swansea Meals On Wheels

Julia Curry
Barbara Smith
Douglas Smith
John Loss
Marie Stanborough
Robert Stanborough
Neville Molony
John Craig

Tamworth Meals On Wheels

Pamela Kidson
Lorraine Valk
Robyn Dunstan
Joan Crosling
Kate Woolaston
Anne Fittler
John Fittler
Monica Mary Nicholls
William Nicholls
Lesley Callcott
Peter Scorgie
Diane Matheson
Frances Kathleen Kerr
Robyn Hely

Wentworth District Meals On Wheels

Pauline Garraway
Robin Giddings
Sharlee Hill
Sandy Heuzenroeder
Bronwyn King
Marina Rix
Jeanette Stephens
Ron Stephens
Eunice Swann
Jeanette Tisler
Marion Waters
Peter Waters
Shirley Murdoch

31-40 Years of Service

Auburn Meals on Wheels

Betty Mayo

At Home with Willoughby Meals on Wheels

Patricia Governor

Berrigan and District Meals on Wheels

Ann Plant
Gary Plant

Bega Valley Meals on Wheels

Carolyn McColl

Blue Mountains Food Service

Doreen Kinsella

Bathurst Meals on Wheels

Helene Grabham
Mary Hallett
Susan Howarth
Adele Evans

Charlestown and District Meals on Wheels

Judy Morgan
Maree Calwell
Graeme Weston

Casino Meals on Wheels

Janelle Sweeney
Joy Boyd
Kay Evans
Shayne Forrester
Judy Schneider
Barbara Magnay

Central Coast Meals on Wheels

Denise Denny

Crows Nest Centre

Wendy Mack

Dungog and District Neighbourcare

Pat Simmons
Carolyn Boyton
Joy Morrison
Cheryl Gorton

Grafton Dist Meals on Wheels Service Inc

Margaret McFarlane

Gunnedah Meals on Wheels Assoc Inc

Kay Benham
Ann Penrose
Gwen Donaldson
Norm Vickery
Bev Vickery
Lola Brady
Betty Hamilton
Val Mc Cann
Pat Mooney
Peter Worthington
Deloris Worthington

Inverell Meals on Wheels

Helen Baldwin
Joan McGufficke
Rhonda Watling
Margaret Woodham

Kiama Meals on Wheels

Robyn McQuire

Lithgow Information and Neighbourhood Centre

Carol Farrar

Meals on Wheels Queanbeyan

Robyn Edmonds

Newcastle Meals on Wheels

Sue Hellwig
Melissa MacKay
Michael Craig
Jen Bailey
Michelle Botha
Susan Bishop

Nyngan Meals on Wheels

Vicki Cluderay
Lynnette Rope
Yvonne Pardy

Ourcare Services Ltd

Maureen Alsleben
Betty Irons

Parkes Shire Food Service Inc

Margaret Byrne
Elizabeth Somers
Ann Bicket
Mary McIntyre
Ruth Schneider

Swansea Meals on Wheels

Janice Cameron
Delma Lee Archer
Margaret Haddow

Tamworth Meals On Wheels

Jo-Anne Newberry
Susan Thompson

Tweed Community Support

Diana Abraham

41-50 Years of Service

Wentworth District Meals on Wheels

Pamela Daymond
Sandy Christian
Peter Christian
Miriam Jones
Suzanne Williams
Helen Saunders

Bathurst Meals on Wheels

Marion McKay
Maria Fogliani

Berrigan and District Meals on Wheels

Coral Maher

Casino Meals on Wheels

Margaret Newstead
Kay Rowse

Dungog and District Neighbourcare

Anne Ellicott
Marie Preece

Eurobodalla Meals on Wheels

Anne Wakelin

Grafton Dist Meals on Wheels

Denise Brazier
Eleanor Powell

Gunnedah Meals on Wheels Assoc Inc

Leonie Harley

Inverell Meals on Wheels

Julie Dun
Patricia Henderson
Janet Hobson
Leonie Purcell
Beverley Sims

Kiama Meals on Wheels

Irene Cook

Meals on Wheels Queanbeyan

Helen Miller

Newcastle Meals on Wheels

Ruth Webb

Nyngan Meals on Wheels

Noele Gibson

Ourcare Services Ltd

Julie Dunn

Parkes Shire Food Service Inc

Lyn Pengilly

Pinnacle Community Services

Anne Kelly

Swansea Meals on Wheels

Keith Graham
Maureen Adams

Tamworth Meals On Wheels

Faye Jennison

Tweed Community Support

Dot Poole

Wentworth District Meals on Wheels

Lois McQuie
Denise Grahame



Honour roll

Auburn Meals on Wheels

Delma Lloyd

Bathurst Meals on Wheels

Meryl Kohlhoff

Holbrook Meals on Wheels Service Inc

Jill Winnett

Ken Hulme

Gunnedah Meals on Wheels Assoc Inc

Catholic Ladies (Organisation)

Inverell Meals on Wheels

Margaret Lloyd

Lyn Bailey

Kiama Meals on Wheels

Marion Witheridge

Ann Dawes

Tamworth Meals on Wheels

Betty Burgmann

A special mention goes to Ken Shaw who has taken on volunteering at Gunnedah Meals on Wheels after his mum Lola Shaw who had volunteered for us for 51 years.

Thank you

to all of our 14,000 volunteers
in NSW for your outstanding
contribution



More
than just
a meal



2020 Winners Innovation awards

Creative Use of COVID-19 Emergency Funding Award Winner

Congratulations to Warrumbungle Community Care

Warrumbungle Community Care won for their 'Creative use of Covid-19 Emergency Funding', by involving their whole community in ensuring a tasty meal for vulnerable people during lockdown.

Warrumbungle Community Care services the whole LGA of Warrumbungle Shire, which covers some 12,380 sq km and provides home support services to six towns and several villages within the shire. With so many small food vendors losing business and looking at closing, the staff looked at using the Covid-19 emergency funding for discounted meal vouchers in each town and village. Eighteen different food vendors came on board, and staff were kept extremely busy ensuring all complied with the many strict guidelines and associated risks.

A wonderful outcome for all stakeholders, including 43 new clients added to the existing 718 clients, and over 3000 units delivered. A fantastic collaboration, that was appreciated not only by the clients, but also by the many local food vendors, who stated that without the voucher system, they would have been forced to close their doors or stand down staff. In fact, their initiative has been so successful, they plan on continuing with the voucher system in the future if possible.





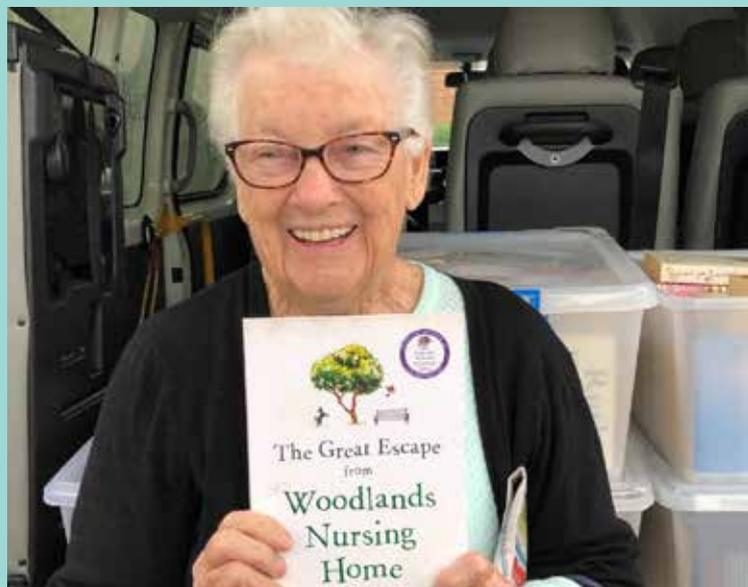
Social Connections Award Winner

Congratulations to Camden Meals on Wheels

Camden Meals on Wheels Inc. won the award for 'Social Connections', with their mobile library service.

Camden Meals on Wheels has been caring for the community of Camden for 50 years and offer a wide range of services. They sought a solution to provide clients with a safe way to interact with others and to provide an in-person welfare check. They were aware that during lockdown, facilities such as libraries, bookstores and secondhand stores were all shut down – all at a time when their clients were spending more time in their homes than ever before. Their response was to commence a regular Mobile Library Service, affectionately known as The Book Bus that could visit residential centres and individual client homes allowing the client to select and borrow books and give the team at Meals on Wheels the opportunity to check in on the welfare of their clients.

Demand continued to grow with more than 400 books available in the library, including newspapers, large font books, DVD's, magazines and audio books. Of the many positive outcomes, providing their clients with a degree of escapism from the monotony of isolation and the uncertainty of the current pandemic environment is invaluable, as well as ensuring their clients know that they will have a friendly face coming every week to see them and allow some of them a social interaction that they would not normally get in the current Covid climate.



At a glance Board biographies

Chris Watt

PRESIDENT



Chris is the Manager of Tweed Community Support which is the Meals on Wheels service for the Far North Coast Tweed Shire area based in Kingscliff.

He has managed this service since December 2012 having previously being on the Board of Tweed Community Support.

Chris has been on the Board of NSW Meals on Wheels since 2015 and has been President since 2017.

Since 2016 Chris has been the nominated delegate to the Board of Meals on Wheels Australia where he has been Vice President since March 2018.

Sheryl Garner

VICE PRESIDENT

Advanced Diploma in Community Services,
Diploma Leadership and Management

Sheryl commenced her career in Community services in 2000 giving her 20 years' experience in the community services field. Prior to that she owned a small catering business in Forbes. Sheryl's career commenced in finance in Brewarrina over 16 years and she has held many positions including, Service, Loans officer, Supervision and relief in all fields in Orange, Bathurst, Central West relieving staff-lending and Forbes.



Sheryl is a Justice of the Peace and has been on several community boards of management.

Carolyn McColl

TREASURER

Carolyn has been a director and member of the Board since 2014. She has been treasurer of the Board since 2016, Chair of the finance and risk sub-committee since 2016, Chair of the Governance sub-committee since 2016. Member of the Board, director of subsidiary company NSW MOW Ltd. since 2017.



Carolyn is a director/chairman of the Board of Bega Valley Meals on Wheels Co-operative Ltd. since 2001, and has been a MOW volunteer since 1988.

She has worked as a systems analyst in a senior position with local government covering finance and IT. She has worked in the finance industry carrying out company field audits, CEO of a nursing home and self employed as a book keeper to various businesses.

Roger K Morris AM

SECRETARY



BA, MLitt., MEd, PhD,
NSW Teachers' Cert.,
Grad Dip Ad Ed.

Roger retired as an Associate Professor in the Adult Education at the University Technology, (UTS) Sydney in 2005.

He has been active in a number of other voluntary associations including: Glebe Neighbourhood Centre; Council of the WEA; Sydney Community College; Council on the Ageing (COTA); Sydney Mechanics' School of Arts (SMSA); and the National Board of Adult Learning Australia (ALA).

He was inducted into the International Adult and Continuing Education Hall of Fame in September 2006. He was the first Australian to be so honoured.

On Australia Day 2008, Roger was appointed as a Member of the Order of Australia (AM) for his contributions to adult education



Graeme Berwick

MBA, Diploma of Financial Services

Graeme has been a Board member since 2005. He is Executive Director of Community Underwriting Agency as well as director of a number of entities that provide consulting services to the insurance and reinsurance industry. He is the former CEO of international insurance broker Willis Australia, previously held executive roles with Marsh and has extensive experience in the insurance industry both in Australia and internationally. Graeme is also a Board member of subsidiary company NSW Meals on Wheels Ltd.

Damien Isaacs

General Manager – Newcastle Meals on Wheels, 10 years community services experience.

Through a dynamic journey in the workforce Damien has worked in a number of Industries, sometimes concurrently. He has 20 years working and managing in the hospitality industry. Four years working in childcare whilst studying a Bachelors degree in philosophy and politics.

A post study sabbatical in landscape gardening for 2 years, and finally 10 years in the community services sector at Management and Senior Management level.



Ditte Kozak

Ditte has been a Board member since 2015. Ditte is General Manager of Nepean Food Services (Meals on Wheels, Social Support and Registered NDIS provider) and has worked for this organisation for the past 27 years in various capacities.

Nepean Food Services has 11 team members and over 500 clients and since the pandemic started, we have been delivering safely 5000 meals per month (an increase of 1000 per month) with an average of 40 new people per month, joining our service as clients. We also have approximately 100 volunteers who support our services. She is now working with Penrith City Council on their Covid Recovery Task Force with the Mayor and Deputy Mayor and other community services. Before Nepean Food Services Ditte has worked as a PR consultant and Manager for Lotto Management Services before it was taken over by the State Government.



She has also worked in PR and marketing for a real estate agent and for a short time for the local Member of the State Government.

Sharon Lawrence

B.HSc (Nutrition & Dietetics), Cert IV Training and Assessment, Grad Cert Clinical Redesign



Sharon has been a Board member since 2016. She is an Accredited Practising Dietitian with 25 years' experience working with and advocating for the nutritional wellbeing of older australians in community and hospital settings in regional and rural areas.

Sharon has represented Dietitians Australia on numerous commonwealth committees including the Commonwealth Home Support Program Meal Review Committee, the redesign of the Certificate IV in Ageing Support, My Aged Care Co-design Workshops and the National Aged Care Alliance. Further to this, was instrumental in the development of National Meal Guidelines and more recently was Dietitians Australia witness at the Royal Commission into Aged Care Quality and Safety on the topic of nutrition and hydration.

Julie Logan

Julie has been a board member since 2015.

She has managed Wagga Wagga Meals On Wheels since 2001. She is passionate about sustaining community services to improve the health and wellbeing of all community members.

She recognises the importance of ongoing viability of services and the valuable role a good peak body contributes. She also manages Easy Lifestyle Home Care, which currently runs more than 30 Home Care Packages in a local retirement village.



Les MacDonald

B.Com (econ); MBA

Les has been CEO of Meals on Wheels NSW Ltd. since 2002, and Chairman of Community Underwriting Agency Ltd.



He is the former CEO of the NSW Maritime Services Board and of UnitingCare NSW and was Deputy Secretary of the NSW Health Department and Advisor to the CEO of the State Rail Authority amongst other senior Executive roles in strategic planning and Federal Government finance and policy regarding the media and posts and telecommunications. He has also held board and government advisory positions in Public Hospitals, Medical Research, Health Insurance, Public Transport and Community Housing.

has been instrumental in two successful mergers during this time. She has managed the operational aspect of each merger while providing input into future strategy and business planning.

She has a decade of experience managing staff and HR responsibilities and to acknowledge this, is currently completing her double Diploma in Human Resources and Leadership and Management through a recognition of prior learning process.

While she has worked largely for Meals on Wheels providers, she has also amassed knowledge and experience in the Home Care and NDIS worlds and has overseen other CHSP services such as Home Modifications, Community Transport and a Social Support group program with a specialisation in Dementia care.

Rod Young

Rod has more than thirty years experience working in the health and aged care industries.

His experience includes, ten years in health service management and thirteen years in aged care. His most recent role was as CEO of Aged Care Association Australia.



During his career Rod has had extensive experience in managing complicated infrastructure projects, managing a teaching hospital complex, working on health systems re-design, developing health and aged care policy reform.

He has a Bachelor of Law from UNSW and a Bachelor of Health Services Management also from UNSW. He has during his time as, CEO Aged Care Association had an ongoing and active involvement in the development of IT in the seniors environment, including being the founder of the Aged Care Industry IT Council. He is a member of the Ministerial Advisory Committee on Ageing NSW and an ongoing member of the Aged Care Industry IT Council.

Dr Donald Alexander

PHD,MA,LLB

He has held senior management positions in communication fields for Comalco Ltd, Nissan Motor Co, American Express, and AMP. He also was managing partner of two consultancies, with clients

such as HP, BHP, AIG, and Toyota. For the past 18 years he has been a senior academic at Central Queensland University and Charles Sturt University where he won prizes for conference papers. He has also been acting national president of the Public Relations Institute of Australia and a member of their national education committee.



Penny Poulton

Operations Manager, Linked Community Services, Advanced Diploma, Community Sector Management

Penny has worked in the community services sector for the past fourteen years and



Treasurer's report

It is with pleasure that I present the Meals on Wheels NSW annual finance report to 30th June 2021.

It seems that last year was the year of difficulty and we were all positively looking forward to 2021, only to find that due to Covid, we are again in lockdown, and life as we knew it, has been disrupted yet again, with working from home and zoom meetings now the normal.

Most services have seen a higher demand for delivery of meals due to Covid, and this has meant an increase in meal sales.

Our network support staff has advised everyone about the extra funds and subsidies available, and I hope every service has taken advantage of these funding opportunities.

It seems the safe way forward for all of us is vaccination.

I trust all services are reading and acting on the information available to keep not only our staff safe, but our clients and volunteers.

The way we do business in the future is changing, with the Government's preferred funding system to be payment in arrears.

Both NSW and our National body are working very hard to convince the government our services should either remain with payment in advance, or if they insist on payment in arrears, we are given a higher unit cost per meal for infrastructure, plus transitional funding to implement the new system. We will require a cash flow to operate.

The last twelve months has been good to NSW. We

again came in on budget and our finances are healthy. Insurance and fundraising are still giving us good annual returns. Work by our marketing team has placed us in the public eye, and this helps with on going fundraising and donations.

We have moved our offices from Surry Hills to a new premises in Mascot at half the annual rent.

Our commercial/warehouse property at Rosebery has had major works carried out and at present we are negotiating with a company for a long term lease at a good rental, that should give us 3.5% return on our capital investment.

Income from insurance, fundraising and rent is our long term strategy to remain viable with or without ongoing government funding.

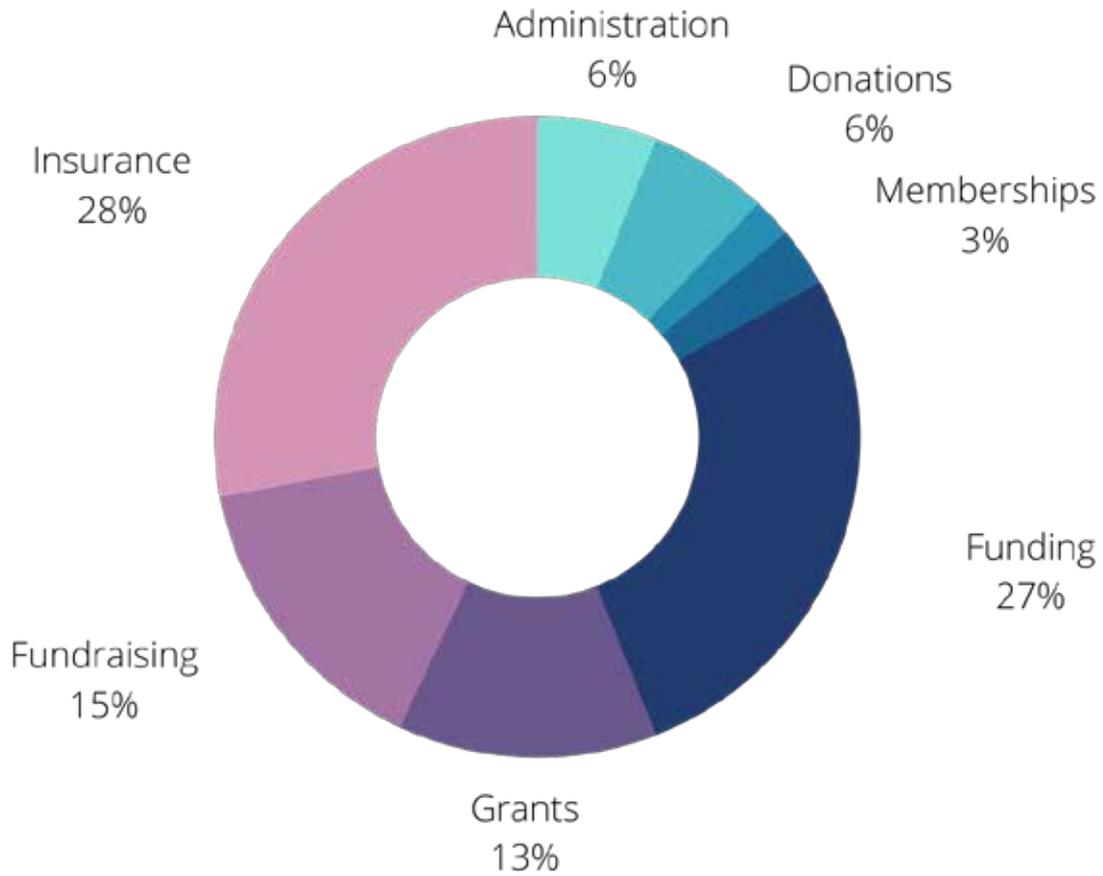
This will allow us not only to keep our membership fees down to the bare minimum, but continue to offer our membership the expert service of network support and marketing staff at no extra cost.

I would like to thank all staff for their work and ongoing support of our members.

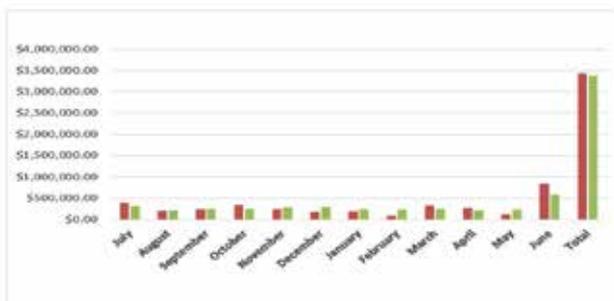
Carolyn McColl

Hon. Treasurer

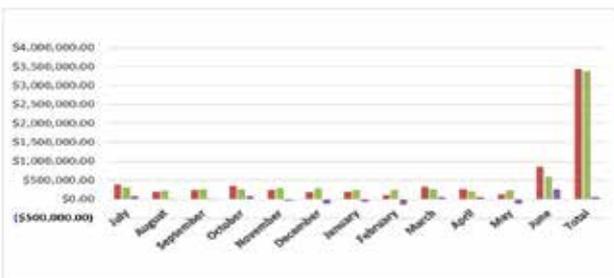
Income distribution



Income and expenses



■ Income
■ Expenses



Cumulative income, expenses and P/L

■ Income
■ Expenses
■ Net Profit/Loss

Financial Statements

For the year ended 30 June 2021

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Meals on Wheels NSW Ltd

Directors' Report

for the year ended 30 June 2021

Directors

The names of each person who has been a director during the year and to the date of this report are:

Name	Position
Dr Donald Morris Alexander	Director (appointed 19 October 2020)
Carolyn McColl	Treasurer
Chris Watt	President
Damien Isaacs	Director
Ditte Kozak	Director
Graeme Berwick	Director
Julie Logan	Director
Penny Poulton	Director (appointed 19 October 2020)
Rodney Young	Director
Roger Morris	Secretary
Sharon Lawrence	Director
Sheryl Garner	Vice President
Clayton Sippel	Director (resigned 19 October 2020)
Therese Ravell	Director (resigned 19 October 2020)

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities

The principal activities of the company during the financial year was to build the capacity of a network of self-managed community organisations.

No significant changes in the nature of the Company's activity occurred during the financial year.

Short-term and Long-term Activities

The company's short term objectives are to:

- Lobbying Government on behalf of Member Services for the continuation of block funding beyond 2021.
- Attraction and retention of volunteers.
- Financial stability through reduction in the reliance of government funding.
- Support Member Food Services to provide better nutritional meals to clients.

The company's long term objectives are to:

- Roll out strategic planning process based on the scenarios.
- Support Member Food Services to provide better nutritional meals to clients.
- Become self sufficient financially.

Strategies

To achieve its stated objectives, the company has adopted the following strategies:

- Continuous engagement with the funding body and government officials at state level as well as National level through AMOWA.
- Explore additional income streams.
- Participation and collaboration with those who share our purpose.
- Attraction and retention of volunteers by use of technology, marketing different models, share stories.
- Include skills knowledge transfer to the NSO's and respond to the requests of members – scenario planning.

Meals on Wheels NSW Ltd

Directors' Report

for the year ended 30 June 2021

Key Performance Measures

Net working at state and National Conferences, Regional Forums.
Surveys.
Financial results.

Information on Directors

Dr Donald Morris Alexander

Qualification Bachelor of Laws (University of Otago).
Master of Arts (Organisational Communication).
Doctor of Philosophy, Charles Sturt University.

Experience Held senior management positions in communication fields for Comalco Ltd, Nissan Motor Co, American Express, and AMP.

Also he was managing partner of two consultancies, with clients such as HP, BHP, AIG, and Toyota. For the past 18 years he has been a senior academic at Central Queensland University and Charles Sturt University where he won prizes for conference papers.

Acting national president of the Public Relations Institute of Australia and a member of their national education committee.

Penny Poulton

Qualifications Advanced Diploma Community Sector Management.
Certificate IV Frontline Management.
Certificate IV Fitness.
Certificate II Hospitality (Kitchen Operations).
Certificate IV Financial Services (Mortgage Broking).
Currently completing Double Diploma Human Resources and Leadership and Management.

Experience 14 years community sector management experience.
Previously General Manager Operations for multi service aged care and disability provider.
Currently Business Development and Compliance Manager for Linked Community Services seconded to Operations Manager role for 12 months.
7 years' experience in financial sector.

Damien Isaacs

Qualifications 20 years experience in hospitality.

Experience General Manager - Newcastle Meals on Wheel, 10 years Community Services Experience.

Ditte Kozak

Qualifications Qualified Food Auditor.

Experience Manager, Nepean Food Service. Previously worked for Lotto Management Service in Sales and Marketing.

Carolyn McColl

Qualifications System Analyst / Independent Book Keeper, Certificate IV Workplace Assessment and Training.

Meals on Wheels NSW Ltd

Directors' Report

for the year ended 30 June 2021

Experience 16 years local Government Finance and IT.
7 years Manager 62 bed Nursing Home.
21 years small business owner/operator. Consultant – bookkeeper, finance, statutory requirements, Governance.
31 years community volunteer.
19 years director BVMOW – positions held treasurer, secretary, current chairman.
5 years director NSWMOW State Peak body – positions held treasurer, chairman
Finance & Risk Committee, coordinator Governance committee.

Rodney Young

Qualifications LLB, BHSM, MAICD, ACHSM
Experience CEO of Aged Care Association for 12 years, health systems management and aged care policy. He was the founder and is a member of the Aged Care Industry IT Council (ACIITC) and Chair of the ITAC (IT in Aged Care) National Technology Conference. Rod is a member of the Ministerial Advisory Committee on Ageing, NSW.

Sheryl Garner

Qualifications Certificate IV in Community Services
Experience 19 Years experience with Meals On Wheels.
17 years experience with National Australia Bank.
6 years experience with ANZ Bank.

Julie Logan

Qualifications Advanced Diploma in Management, Lead Food Safety Auditor, Certificate IV in Materials Management/Business-Frontline Management, Management Systems Auditing.
Experience Service Manager for 18 years, Wagga Wagga MOW.
President or Vice President of Turvey Park Girl Guides for many years.
Past Chairperson of Riverina Murray Food Services.

Chris Watt

Qualifications Diploma of Business Management.
Food safety supervisor.
Experience Extensive background in Commercial banking and within the credit union industry at a management level.
Former President of Tweed Community Support.
Manager Tweed Community Support.
Acting Vice President/Board Member with AMOWA.

Graeme Berwick

Qualifications MBA from Macquarie University, a Diploma of Financial Services (Ins Broking) and a Fellow of the Australian and New Zealand Institute of Insurance and Finance.
Experience More than 30 years' experience in the financial services sector, both in Australia and internationally.
Currently Executive Director of Community Underwriting Agency as well as Director of specialist insurance and reinsurance consulting businesses.

Meals on Wheels NSW Ltd

Directors' Report

for the year ended 30 June 2021

Sharon Lawrence

Qualifications Bachelor of Health Science (Nutrition and Dietetics), University of Newcastle, 1994.
Certificate IV in Training and Assessment, Hunter TAFE, 2012.
Graduate Certificate (Clinical Redesign), University of Tasmania, 2018.

Experience 24 years' experience in clinical, community and food service Dietetics as well as management.
Dietitians Association of Australia Representative on the:
National Aged Care Alliance (2013 – current).
Project steering group for the development of National Meal Guidelines (2016 – 2017).
National Aged Care Alliance Ageing and Disability Interface Internal Working Group (2013- present).
Community Services & Health Industry Skill Council HACCC Subject Matter Expert Group (2013-2015).
Commonwealth Home Support Program Meal Review Sub-Group (2013-2014).

Roger Morris

Qualifications BA MLitt Med PhD NSW Teachers' Cert Grad Dip Ad Ed JP

Experience Public School Teacher, Teachers' College Lecturer, University Associate Professor.

Meetings of Directors

During the financial year, 6 meetings of directors were held. Attendances by each director were as follows:

Name	Directors' Meetings	
	Number eligible to attend	Number attended
Carolyn McColl	6	6
Chris Watt	6	5
Clayton Sippel	1	1
Damien Isaacs	6	4
Ditte Kozak	6	5
Graeme Berwick	6	6
Julie Logan	6	6
Rodney Young	6	6
Roger Morris	6	6
Sharon Lawrence	6	5
Sheryl Garner	6	5
Therese Ravell	1	1
Dr Donald Morris Alexander	5	5
Penny Poulton	5	5

Members' Guarantee

The company is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the company is wound up, the constitution states that each member must contribute an amount not more than \$1 for associate members and not more than \$2 for full members towards meeting any obligations of the company. At 30 June 2021, the number of members was 147 (2020: 150).

Meals on Wheels NSW Ltd

Directors' Report

for the year ended 30 June 2021

Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30 June 2021 has been received attached in the financial report.

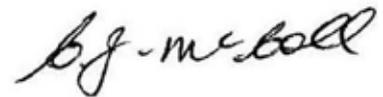
Signed in accordance with a resolution of the Board of Directors.

Director:



Chris Watt
Dated: 17 August 2021

Director



Carolyn McColl

AUDITOR'S INDEPENDENCE DECLARATION

To the Directors of Meals on Wheels NSW Ltd

In accordance with the requirements of section 60-40 *Australian Charities and Not-for-profits Commission Act 2012*, as lead auditor of Meals on Wheels NSW Ltd for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been:

- a) no contraventions of the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit, and
- b) no contraventions of any applicable code of professional conduct in relation to the audit.

Kelly Partners (South West Sydney) Partnership



Daniel Kuchta
Registered Auditor Number 335565
Campbelltown
Dated: 17 August 2021

Meals on Wheels NSW Ltd

Statement of Comprehensive Income

for the year ended 30 June 2021

	Note	2021 \$	2020 \$
Revenue	1	3,447,905	8,721,096
Administrative expenses		(1,766,325)	(1,652,180)
Depreciation	2	(265,294)	(153,126)
Employee benefit expense		(1,628,754)	(1,558,599)
Other expenses	2	<u>265,294</u>	<u>153,126</u>
Surplus/(deficit) before and income tax		52,826	5,510,317
Income tax expense		<u>-</u>	<u>-</u>
Net surplus/(deficit) after income tax		<u>52,826</u>	<u>5,510,317</u>
Comprehensive income			
Other comprehensive income		<u>-</u>	<u>-</u>
Other comprehensive income for the year, net of tax		<u>-</u>	<u>-</u>
Total comprehensive income for the year		<u>52,826</u>	<u>5,510,317</u>
Total comprehensive income attributable to members of the entity		<u>52,826</u>	<u>5,510,317</u>

The accompanying notes form part of these financial statements.

Meals on Wheels NSW Ltd

Statement of Financial Position

for the year ended 30 June 2021

	Note	2021 \$	2020 \$
CURRENT ASSETS			
Cash and cash equivalents	3	1,237,387	1,398,465
Trade and other receivables	4	776,004	1,054,532
Inventories	5	18,974	25,693
Other assets	6	36,481	1,011
Total current assets		2,068,846	2,479,701
NON CURRENT ASSETS			
Other financial assets	7	988	988
Property, plant and equipment	8	88,432	8,570,275
Investment properties	9	8,976,081	-
Right-of-use assets	10	303,106	-
Total non current assets		9,368,607	8,571,263
Total assets		11,437,453	11,050,964
CURRENT LIABILITIES			
Trade and other payables	11	298,064	316,627
Provisions	13(a)	315,157	307,349
Total current liabilities		613,221	623,976
NON CURRENT LIABILITIES			
Lease liabilities	12	303,839	-
Provisions	13(b)	92,981	52,403
Total non current liabilities		396,820	52,403
Total liabilities		1,010,041	676,379
Net assets		10,427,412	10,374,586
Represented by			
EQUITY			
Retained surplus		10,427,412	10,374,586
Total equity		10,427,412	10,374,586

The accompanying notes form part of these financial statements.

Meals on Wheels NSW Ltd
Statement of Changes in Equity
for the year ended 30 June 2021

	Retained Surplus \$	Total Equity \$
Balance as at 1 July 2019	4,864,269	4,864,269
Surplus/(deficit) attributable to members	5,510,317	5,510,317
Balance as at 30 June 2020	<u>10,374,586</u>	<u>10,374,586</u>
Surplus/(deficit) attributable to members	52,826	52,826
Balance as at 30 June 2021	<u>10,427,412</u>	<u>10,427,412</u>

The accompanying notes form part of these financial statements.

Meals on Wheels NSW Ltd
Statement of Cash Flows
for the year ended 30 June 2021

	Note	2021 \$	2020 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from fundraising & members		2,763,316	2,862,699
Payments to suppliers and employees		(3,247,018)	(2,365,196)
Interest & investment income received		9,487	32,504
Donations received		163,431	235,114
Receipt from grants		904,103	661,018
Net cash provided by operating activities	14(b)	<u>593,319</u>	<u>1,426,139</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment		-	7,250,000
Purchase of property, plant and equipment		(754,397)	(8,583,431)
Payment for available for sale investments		-	(199)
Net cash used in investing activities		<u>(754,397)</u>	<u>(1,333,630)</u>
Net increase / (decrease) in cash and cash equivalents held		(161,078)	92,509
Cash and cash equivalents at beginning of financial year		1,398,465	1,305,956
Cash and cash equivalents at end of financial year	14(a)	<u>1,237,387</u>	<u>1,398,465</u>

The accompanying notes form part of these financial statements.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis for Preparation

Meals on Wheels NSW Ltd applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: Application of Tiers of Australian Accounting Standards.

The financial statements are general purpose financial statements that has been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB) and the *Australian Charities and Not-for-profits Commission Act 2012*. The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

Accounting Policies

(a) Revenue

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Company and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

Revenue is recognised on transfer of goods to the customer as this is deemed to be the point in time when risks and rewards are transferred and there is no longer any ownership or effective control over the goods.

Interest is recognised using the effective interest method.

Grant revenue is recognised in the statement of profit or loss and other comprehensive income when the entity obtains control of the grant, it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

Meals on Wheels NSW Ltd receives non reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of profit or loss and other comprehensive income.

Investment property revenue is recognised on a straight line basis over a period of the lease term so as to reflect a constant periodic rate of return on the net investment.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

Revenue from the provision of membership subscriptions is recognised on a straight-line basis over the financial year.

Other income is recognised on an accruals basis when the company is entitled to it.

All revenue is stated net of the amount of goods and services tax (GST).

(b) Inventories

Inventories held for sale are measured at the lower of cost and net realisable value.

Financial Instruments

Recognition, initial measurement and derecognition

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the financial instrument, and are initially recognised at fair value adjusted by transactions costs, except for those carried at fair value through the profit or loss, which are measured initially at fair value. Subsequent measurement of financial assets and financial liabilities is described below.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all subsequent risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

Classification and subsequent measurement of financial assets

Except for those trade receivables that do not contain a significant financing component and are measured at the transaction price, all financial assets are initially measured at fair value adjusted for transaction costs (where applicable).

For the purpose of subsequent measurement, financial assets other than those designated and effective as hedging instruments are classified into the following categories upon initial recognition:

- Amortised cost
- Fair value through profit or loss (FVPL)

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance costs, finance income or other financial items, except for impairment of trade receivables which is presented within other expenses.

Classifications are determined by both:

- The entity's business model for managing the financial asset
- The contractual cash flow characteristics of the financial assets

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance costs, finance income or other financial items, except for impairment or trade receivables, which is presented within other expenses.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

Subsequent measurement financial assets

(i) Financial assets at amortised cost

Financial assets are measured at amortised cost if the assets meet the following conditions (and are not designated as FVPL):

They are held within a business model whose objective is to hold the financial assets and collect its contractual cash flows.

The contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding.

After initial recognition, these are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial. The entity's cash and cash equivalents, trade and most other receivables fall into this category of financial instruments as well as long-term deposits.

(ii) Classification and measurement of financial liabilities

The entity's financial liabilities include trade and other payables.

Financial liabilities are initially measured at fair value, and, where applicable, adjusted for transaction costs unless the entity designated a financial liability at fair value through profit or loss.

Subsequently, financial liabilities are measured at amortised cost using the effective interest method.

(c) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value as indicated less, where applicable, any accumulated depreciation and any impairment losses.

Freehold property

Freehold land and buildings are shown at cost less, where applicable, any accumulated depreciation and any impairment losses.

Plant and equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event the carrying amount of plant and equipment is greater than its estimated recoverable amount, the carrying amount is written down immediately to its estimated recoverable amount and impairment losses recognised either in profit or loss or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when impairment indicators are present.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets but excluding freehold land, is depreciated on a straight-line basis over the asset's useful life commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Buildings	2.50%
Furniture, Fixtures & Fittings (investment property)	12.50%
Furniture, Fixtures & Fittings	20% - 33.3%
Motor Vehicles	20.00%

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the statement of comprehensive income. When revalued assets are sold, amounts included in the revaluation relating to that asset are transferred to retained earnings.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(d) Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset (but not legal ownership) are transferred to the company, are classified as finance leases.

Finance leases are capitalised by recognising an asset and a liability at the lower of the amounts equal to the present value of the minimum lease payments, including any guaranteed residual values.

Lease assets are depreciated on a straight-line basis over their estimated useful lives where it is likely that the entity will obtain ownership of the asset. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Lease payments for operating leases, where substantially all the risk and benefits remain with the lessor, are recognised as expenses on a straight-line basis over the lease term.

Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

(e) Impairment of Assets

At the end of each reporting period, the company assesses whether there is any indication that an asset may be impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (eg in accordance with the revaluation model in AASB 116). Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

Where it is not possible to estimate the recoverable amount of an individual asset, the company estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Impairment testing is performed annually for goodwill and intangible assets with indefinite lives.

(f) Employee Benefits

Provision is made for the company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may not satisfy any vesting requirements. Those cash flows are discounted using market yields on national government bonds with terms to maturity that match the expected timing of cash flows.

Contributions are made by the company to an employee superannuation fund and are charged as expenses when incurred.

(g) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities in the statement of financial position.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(h) Trade and Other Payables

Trade and other payables represent the liabilities for goods and services received by the company during the reporting period that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(i) Goods & Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

(j) Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*.

(k) Provisions

Provisions are recognised when the company has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(l) Leases

At inception of a contract, the company assesses if the contract contains or is a lease. If there is a lease present, a right-of-use asset and a corresponding lease liability is recognised by the company where the company is a lessee. However, all contracts that are classified as short-term leases (lease with remaining lease term of 12 months or less) and leases of low-value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

Initially, the lease liability is measured at the present value of the lease payments still to be paid at the commencement date. The lease payments are discounted at the interest rate implicit in the lease. If this rate cannot be readily determined, the company uses the incremental borrowing rate.

Lease payments included in the measurement of the lease liability are as follows:

The right-of-use assets comprise the initial measurement of the corresponding lease liability as mentioned above, any lease payments made at or before the commencement date as well as any initial direct costs. The subsequent measurement of the right-of-use assets is at cost less accumulated depreciation and impairment losses.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

NOTE 1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

Lessor accounting

When the entity is a lessor, the lease is classified as either an operating or finance lease at inception date based on whether substantially all of the risks and rewards incidental to ownership of the underlying asset have been transferred to the lessee. If the risks and rewards have been transferred then the lease is classified as a finance lease, otherwise it is an operating lease.

If the lease contains lease and non-lease components then the non-lease components are accounted for in accordance with AASB 15: Revenue from Contracts with Customers.

The lease income from operating leases is recognised on a straight line basis over the lease term. Finance income under a finance lease is recorded on a basis to reflect a constant periodic rate of return on the entity's net investment in the lease.

(m) Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

(n) Critical Accounting Estimates and Judgements

The directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

(o) Fundraising Activities

Charitable Fundraising Act 1991

This Act and supporting Charitable Fundraising Regulation prescribes the manner in which fundraising appeals are conducted, controlled and reported in NSW. The amounts shown in note are in accordance with Authority Condition 7, which is issued to the company under section 19 of the Act and economic data, obtained both externally and within the company.

Donations and Bequests

Donations and bequests are returned as income and only when received at the company's administration officers or deposited to the company's bank account. As specified in the Act, unsolicited donations, members' donations and bequests are not treated as fundraising income when determining information required under the Act. They are treated as gifts under the tax legislation and deposited in the Gift Fund bank account.

Cost of Fundraising

Costs used in Note 19 include all direct fundraising costs, is discretionary. Indirect costs excluded, include overheads such as the time spent by accounting or office staff administering appeals, cost apportionment of rent, light and power, and insurance. Exclusion of the indirect costs decreases the cost of fundraising and increases the margins from fundraising shown in note.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

	2021	2020
	\$	\$
NOTE 1 REVENUE		
Advertising & marketing - services contributions	5,500	-
Car reimbursements	2,200	-
Donations, bequests and sponsorship	163,431	234,114
Fundraising	1,062,452	957,453
Government funding - DSS	752,412	661,018
Insurance commission (donated from associated entity)	781,546	897,753
Lease income	37,009	138,363
Memberships	130,330	132,499
Grant - NSW Government, Justice	69,500	173,400
Other income - Refunds, Jobkeeper & Cashboost	292,220	167,000
State Conference income	-	7,682
Sales - promotional goods	15,596	9,098
Sales - publications	2,702	3,592
Sundry Income	1,911	4,493
Volunteer Project	119,636	11,832
Workshops & Training	1,973	-
	<u>3,438,418</u>	<u>3,398,296</u>
Other income		
Gain on disposal of asset	-	5,290,295
Interest received (other)	4,091	21,554
Interest received (investments)	5,396	10,950
	<u>9,487</u>	<u>5,322,799</u>
Total revenue and other income	<u>3,447,905</u>	<u>8,721,096</u>
NOTE 2 PROFIT FOR THE YEAR		
Profit before income tax expense has been determined after:		
Depreciation		
Buildings	-	114,372
Furniture, fittings & equipment	21,136	18,518
Motor vehicles	20,236	20,236
Right-of-use asset	5,137	-
Depreciation investment property	218,785	-
	<u>265,294</u>	<u>153,126</u>
Fundraising	<u>626,824</u>	<u>569,936</u>
Rent	<u>127,011</u>	<u>132,750</u>
Property purchase costs	<u>49,335</u>	<u>69,845</u>

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

	2021	2020
	\$	\$
NOTE 3 CASH AND CASH EQUIVALENTS		
Cash on hand	500	500
Cash at bank	736,257	807,226
Term deposits - short term	500,630	590,739
	<u>1,237,387</u>	<u>1,398,465</u>
NOTE 4 TRADE AND OTHER RECEIVABLES		
Current		
Trade receivables	8,178	13,068
GST receivable	12,826	7,464
Loan receivable - Community Underwriting Australia Pty Ltd	-	150,000
Other receivables	755,000	884,000
	<u>776,004</u>	<u>1,054,532</u>
NOTE 5 INVENTORIES		
At cost:		
Stock on hand	18,974	25,693
	<u>18,974</u>	<u>25,693</u>
NOTE 6 OTHER ASSETS		
Bank guarantee	21,038	-
Prepayments	15,443	1,011
	<u>36,481</u>	<u>1,011</u>
NOTE 7 OTHER FINANCIAL ASSETS		
Available for sale financial assets		
Unlisted investment - shares in controlled entities - at cost	988	988
	<u>988</u>	<u>988</u>

Available for sale financial assets comprise of an investment in Community Underwriting Agency Pty Ltd. Meals on Wheels NSW Ltd is the majority shareholder.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

	2021	2020
	\$	\$
NOTE 8		
PROPERTY, PLANT & EQUIPMENT		
Buildings - at cost		8,568,213
Less Accumulated depreciation		(108,323)
	<u>-</u>	<u>8,459,889</u>
Total property	-	8,459,889
Furniture, fixtures & fittings - at cost	86,839	206,166
Less Accumulated depreciation	(58,117)	(175,727)
	<u>28,722</u>	<u>30,439</u>
Motor vehicles - at cost	101,179	101,179
Less Accumulated depreciation	(41,469)	(21,233)
	<u>59,710</u>	<u>79,946</u>
Total plant and equipment	88,432	110,386
Total property, plant and equipment	88,432	8,570,275

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Buildings	Furniture, fixtures & fittings	Motor vehicles	Total
Opening Balance	8,459,889	30,439	79,946	8,570,274
Additions	734,977	19,419	-	754,396
Disposals	-	-	-	-
Depreciation	(218,785)	(21,136)	(20,236)	(260,157)
Transfer to investment property	(8,976,081)	-	-	(8,976,081)
Revaluation	-	-	-	-
Closing Balance	<u>-</u>	<u>28,722</u>	<u>59,710</u>	<u>88,432</u>

NOTE 9 INVESTMENT PROPERTIES

Investment property - at cost	9,303,190	-
Less Accumulated depreciation	(327,109)	-
	<u>8,976,081</u>	<u>-</u>

The investment property is carried at cost less accumulated depreciation. It is depreciated on a straight-line basis at a rate of 2.50% per annum. The investment property was purchased 18 December 2019. It is located at Unit 10 26-34 Dunning Avenue Rosebury. The asset was transfer to investment property during the year as the intention is now to hold the investment for rental income purposes.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

	2021	2020
	\$	\$
NOTE 10		
RIGHT-OF-USE ASSET		
Right of use asset	308,243	-
less Accumulated depreciation	(5,137)	-
	<u>303,106</u>	<u>-</u>
Total right of use asset	<u>303,106</u>	<u>-</u>
Movement in carrying value:		
Opening balance	-	
Recognition of right of use asset during the year	308,243	
Depreciation	(5,137)	
	<u>303,106</u>	
<p>The company entered into a 5 year lease on 1 June 2021 for Suite 0.2, Ground Floor, 15 Bourke Road. The right-of-use asset has not taken into account the further 5 year option as the directors can not be certain if the option will be exercised.</p>		
NOTE 11		
TRADE AND OTHER PAYABLES		
Current		
Trade payables	20,574	28,425
Accrued expenses	44,023	121,661
Other payables	26,944	2,101
Income in advance	44,100	107,542
Revenue in advance - Innovation hub	117,449	-
PAYG withholding	44,974	56,897
	<u>298,064</u>	<u>316,627</u>
NOTE 12		
LEASE LIABILITIES		
Non Current		
Lease liabilities	303,839	-
	<u>303,839</u>	<u>-</u>
NOTE 13		
PROVISIONS		
(a) Current		
Provision for Annual leave	185,878	146,453
Provision for Long service leave	129,279	160,896
	<u>315,157</u>	<u>307,349</u>
(b) Non Current		
Provision for Long service leave	92,981	52,403
	<u>92,981</u>	<u>52,403</u>

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

		2021	2020
		\$	\$
NOTE 14 CASH FLOW INFORMATION			
(a) Reconciliation of Cash			
	Note		
Cash on hand	5	500	500
Cash at bank	5	736,257	807,226
Term deposits	5	500,630	590,739
		<u>1,237,387</u>	<u>1,398,465</u>
(b) Reconciliation of Cash Flow from Operations with Surplus/(Deficit) after Income Tax			
Surplus/(deficit) after income tax		52,826	5,510,317
Non-cash flows			
Depreciation (excluding right-to-use asset amortisation)		260,159	159,000
Loss/(gain) on disposal of asset		-	(5,290,295)
Changes in assets and liabilities			
(Increase)/decrease in receivables		278,528	(15,953)
(Increase)/decrease in inventories		6,719	1,549
(Increase)/decrease in other assets		(35,469)	929,016
(Increase)/decrease in right-to-use assets		(303,106)	-
(Decrease)/increase in payables		(18,563)	62,549
(Decrease)/increase in lease liabilities		303,839	-
(Decrease)/increase in provisions		48,386	69,956
Cash flows generated by operating activities		<u>593,319</u>	<u>1,426,139</u>

NOTE 15 CONTINGENT LIABILITIES AND CONTINGENT ASSETS

Meals on Wheels NSW Ltd has no contingent liabilities and contingent assets at balance date.

NOTE 16 KEY MANAGEMENT PERSONNEL REMUNERATION

The total remuneration paid to key management personnel of the Company is \$763,440 (2020 \$732,280).

NOTE 17 RELATED PARTY TRANSACTIONS

Transactions between related parties are on normal commercial terms and conditions are no more favourable than those available to other persons unless otherwise stated. Related party transactions are as follows:

During the year ended 30 June 2021, Meals on Wheels NSW Ltd, engaged Community Underwriting Agency Pty Ltd for which director, Graeme Berwick acts as director, to provide assistance in their business insurance requirements.

NOTE 18 EVENTS AFTER BALANCE DATE

No matters or circumstances has arisen since 30 June 2021 that significantly affected, or may significantly affect Meals on Wheels NSW Ltd operations, the result of those operations, or the state of affairs in future years.

Meals on Wheels NSW Ltd

Notes to the Financial Statement

for the year ended 30 June 2021

	2021	2020
	\$	\$
NOTE 19 FUNDRAISING INCOME AND EXPENSES		
Gross proceeds from fundraising appeals	1,062,452	957,453
Less: total costs of fundraising	(626,824)	(569,936)
Net surplus from fundraising	<u>435,628</u>	<u>387,517</u>
Direct costs		
Contact charges	(626,824)	(569,936)
Total costs of fundraising	<u>(626,824)</u>	<u>(569,936)</u>

Information on material matters

Gross results, and the results of appeals, achieved the target returns under the *Charitable Fundraising Act*. Note 1 Statement of Significant Accounting Policies provides further details.

Application of funds for charitable purposes

During the year, the Company achieved a net surplus of \$435,628 (2020: \$387,517) from fundraising activities defined under the *Charitable Fundraising Act*. The fundraising surplus was used to assist the Company with the provision of its services.

NOTE 20 GROSS COMPARISONS		2021	2020
		%	%
Total cost of fundraising /			
Gross proceeds from fundraising	626,824 / 1,062,452	59	60
Net surplus from fundraising /			
Gross proceeds from fundraising	435,628 / 1,062,452	41	40
Total cost of fundraising /			
Total expenditure	626,824 / 3,395,079	18	18
Total cost of fundraising /			
Total income	626,824 / 3,447,905	18	7

NOTE 21 COMPANY DETAILS

The registered office & principal place of business of the company is:
 Suite 0.2 Ground Floor, 15 Bourke Road,
 MASCOT NSW 2020

Meals on Wheels NSW Ltd

Directors' Declaration

for the year ended 30 June 2021

The directors of the registered entity declare that, in the directors' opinion:

1. The financial statements and notes are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, and
 - a. comply with Accounting Standards - Reduced Disclosure Requirements; and
 - b. give a true and fair view of the financial position of the registered entity as at 30 June 2021 and of its performance for the year ended on that date.
2. There are reasonable grounds to believe that the registered entity will be able to pay its debts as and when they become due and payable.

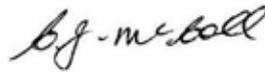
This declaration is made in accordance with subs 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Director:



Chris Watt
Dated: 17 August 2021

Director:



Carolyn McColl

Meals on Wheels NSW Ltd

Declaration under the Charitable Fundraising Act

for the year ended 30 June 2021

I, Chris Watt, director of Meals on Wheels NSW Ltd declare that in my opinion:

- a. the financial statements give a true and fair view of all income and expenditure of the Meals on Wheels NSW Ltd with respect to fundraising appeals;
- b. the statement of financial position gives a true and fair view of the state of affairs with respect to fundraising appeals;
- c. the provisions of the Charitable Fundraising Act 1991, the Regulations under the Act and the conditions attached to the authority have been complied with; and
- d. the internal controls exercised by Meals on Wheels NSW Ltd are appropriate and effective in accounting for all income received and applied by Meals on Wheels NSW Ltd from any of its fundraising appeals.

Director:



Chris Watt
Dated: 17 August 2021

**INDEPENDENT AUDIT REPORT
TO THE MEMBERS OF MEALS ON WHEELS NSW LTD**

Opinion

We have audited the financial report of Meals on Wheels NSW Ltd which comprises the statement of financial position as at 30 June 2021, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Meals on Wheels NSW Ltd is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Kelly Partners (South West Sydney) Partnership



Daniel Kuchta
Registered Auditor Number 335565
Campbelltown
Dated 17 August 2021

Meals on Wheels NSW is
funded by



Australian Government
Department of Health

nswmealsonwheels.org.au

